



# Prescription Drop-off

*by Yuni Park*

In this exercise, you will be responding as the **pharmacist**. Listen to the patient's questions and then listen to the cues for what your answers should be. These dialogues pull together what you have learned in this course and give you real-life scenario" for oral practice. Attempt to respond without writing your answers down first. If you need to hear a prompt again, simply listen a second time. After all, in real life, you can always say, '**Repita, por favor.**'"

In this exercise, you'll be asking if the patient has had prescriptions filled here. She has. So, you then you'll ask for her name and preferred contact phone number. You'll ask if she has insurance and then let him know that the wait is 30 minutes.