

Telehealth: Patient Education Summary

by Capella Healthcare



WHAT'S COVERED

In this lesson, you will learn about the progress of patient engagement for primary care and the challenges that lie ahead. Specifically, this lesson will cover:

1. Progress and Challenges Ahead
2. Resources

1. Progress and Challenges Ahead

This course outlined how to educate your patients about telehealth as well as how to optimize telehealth for educational purposes. We discussed best practice tips, benefits, and challenges. Preparation is vital to ensuring patients are well-informed and comfortable with their telehealth options.

It will be important in the future to stay abreast of new technology, laws, and regulations, and understand how these will affect your practice and how you deliver telehealth services. It will require updating education materials, training and engaging consumers on new devices, and innovating the way we deliver telehealth to make it easier for consumers and clinicians. Telehealth is transforming healthcare but partnering with your patients is necessary to guarantee success.

2. Resources

For further information on patient education, visit:

- [AAACN: Telehealth Scope and Standards](#)
- [AAFP: Coronavirus Disease 2019 \(COVID-19\)](#)
- [AAFP: A Toolkit for Building and Growing a Sustainable Telehealth Program in Your Practice](#)
- [ATA: American Telemedicine Association](#)
- [ANA: Core Principles on Connected Health](#)
- [eVisit: 7 STEPS TO EDUCATING PATIENTS ABOUT TELEHEALTH](#)
- [Center for Disease Control- Health Literacy](#)
- [ChironHealth: Explaining Telemedicine to Patients](#)
- [Dartmouth EMMI videos to view and how to use them](#)

- [EMMI: Health education videos](#)
- [Krames StayWell: Health education pamphlets and videos](#)
- [NETRC: Resources for Clinical Telehealth Guidelines, Standards, Policies—updated for COVID era](#)
- [Nurse.org: Telehealth Nurse](#)

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Support

If you are struggling with a concept or terminology in the course, you may contact TelehealthSupport@capella.edu for assistance.

If you are having technical issues, please contact learningcoach@sophia.org.